

Candidate Information

Position: Network Engineer (Security & Services)

School/Department: Digital and Information Services

Reference: 24/111579

Closing Date: Monday 5 February 2024
Salary: £37,841 - £45,148 per annum.
Anticipated Interview Date: Friday 16 February 2024

JOB PURPOSE:

To work in the Network Group within the Digital & Information Services Directorate in support of the University's teaching, learning, research and administration activities, through the development and support of its data communication network.

MAJOR DUTIES:

- Working as part of a team to identify, develop, implement, and support computer and network systems and solutions to provide an integrated range of high-quality services in support of the University's administrative, research, learning and teaching objectives.
- 2. Managing the Corporate firewalls and other security functions.
- 3. Provide technical expertise and innovation in the Network Group.
- 4. Participating in project teams engaged in development work.
- 5. Participating in collaborative projects with other Groups and Divisions.
- 6. Identifying, developing, and implementing secure computer and network systems and solutions to provide an integrated range of high-quality services in support of the University's administrative, research, learning and teaching objectives.
- 7. Identifying, developing, and implementing secure computer and network systems and solutions to provide an integrated range of high-quality services in support of the University's administrative, research, learning and teaching objectives.
- 8. Administering and secure cloud & central network and related computer systems for the University.
- 9. Administrator, develop and secure network services critical to the operation of enterprise networks local or cloud based.
- 10. Inter-working with Janet and other regional and international organisations.
- 11. Supporting the establishment and development of high-quality enterprise infrastructures.
- 12. Acting as a member of the Computer Emergency Response Team.
- 13. Such other duties as may be required, and which fall within the general ambit of the post.
- 14. Advise on the cost/benefit of new and existing technologies.
- 15. Provide specialist/professional expertise within specific areas.
- 16. Participate in activities to facilitate major service, policy, and operational changes with broad University impact.
- 17. Contact with other areas of the University to develop new and improved processes and support systems and services.
- 18. Provide specialist/professional expertise within specific areas.
- 19. Contribute to resource and budget management.
- 20. Maintain links with professional and specialist bodies or groups.

ESSENTIAL CRITERIA:

- 1. Degree in Electronic Engineering, Computer Science, or equivalent.
- 2. Must demonstrate a good working knowledge and practical experience of network technologies. In particular:
 - Switching/Routing (LAN & WAN).
 - Palo Alto Firewalls (or other Enterprise Firewalls).
 - InfoBlox IPAM Grid, (or other IP Address management services).
 - VPN technologies.
- 3. Relevant experience in managing a network and security infrastructure in a large university or commercial network environment.

- 4. Substantial relevant experience in managing and network and security infrastructure in a large university or commercial network environment.
- 5. Demonstrable ability to design and integrate solutions using modern network and security technologies at the enterprise level.
- 6. Experience of scalable network architecture design, route dissemination, high availability design and address management.
- 7. Experience of supporting and managing network visibility, management, and control systems.
- 8. Experience of administering UNIX/LINUX and other network systems.
- 9. Must be able to understand new technologies quickly and initiate innovative solutions.
- Must be able to communicate effectively with, and influence, a wide range of professionals, customers, and consultants.
- 11. Must be able to evaluate conflicting demands and make judgements affecting important projects and services.
- 12. Interest in emerging network and security technologies.
- 13. On site attendance required for majority of duties (circa 80% on-site).
- 14. Occasional work in the evening and at weekends, at such times to be arranged by consultation to meet the needs of the University.
- 15. Must demonstrate ability to communicate technical information to colleagues and non-technical users of all grades with clarity and effectiveness.
- 16. Ability to negotiate with external contractors and product suppliers.
- 17. Patch and version management of appliances and systems.
- 18. Communication: The ability to convey ideas clearly and effectively.
- 19. Teamwork Work well with others.
- 20. Self-Motivation Drive to perform well without external pressure.
- 21. Working under pressure.
- 22. Flexible hybrid working.

DESIRABLE CRITERIA:

- CCNA, CCNP, ECNA, CISSP, CISP.
- 2. Hold or be about to obtain relevant professional qualification such as CCNA, CCNP, ECNA, CISSP.
- 3. BCS Professional / Chartered Membership or equivalent.
- 4. Recognised Industry Accreditations.
- 5. Working knowledge of a unified communications infrastructure and broad IT Infrastructure technologies e.g., Virtualisation and Hybrid Cloud.
- 6. Experience of substantial project management in a large university or commercial network environment.
- 7. Experience of Enterprise class Network Management Systems.
- 8. Experience in providing high quality customer service, delivering on demanding service levels, and assuring business continuity in a large university or commercial network environment.
- 9. Demonstrate a good working knowledge and practical experience of:
 - a) Data Centre Networking.
 - b) Cloud Networking.
 - c) Wireless Networking.
 - d) Enterprise VOIP provision.
- 10. Knowledge of cloud networking architecture, virtualization, and automation.
- 11. Mostly on campus